

COGHSTA HOSTS NATIONAL HUMAN SETTLEMENTS PUBLIC LIAISON OFFICERS FORUM



Attendees of the Public Liaison Forum that was held in Limpopo this quarter.



The Deputy Director General for Corporate Services, Ms Makholo Kgoahla speaking during the Forum.



Ms Gwen Shole from the National Department of Human Settlements was the programme director during the Public Liaison Forum.



Officials from National Office, Mpumalanga and the Eastern Cape attending the Public Liaison Forum.

In an effort to ensure that customer service delivery is of high priority in the human settlements sector, the Limpopo Department of Co-operative Governance, Human Settlements and Traditional Affairs' (CoGHSTA) hosted the National Human Settlements Public Liaison

Officers' Forum at Fusion Boutique Hotel in Polokwane.

The two-day Forum led by National Department of Human Settlements takes place quarterly. It grants Public Liaison Officers from all nine (09) provinces an opportunity to share challenges

and best practices in providing customer service delivery, meeting customer expectations and improving the turnaround time of resolving complaints and enquiries received in the human settlements sector.